

Gift Solutions

Reach, Brand, Incentivize and Reward, Instantly.



We help our clients drive growth across all channels with end-to-end, innovative branded currency solutions. Trusted by over 350 of the world's largest brands, Gift Solutions from Fiserv helps drive customer engagement, and build brand loyalty while growing revenue.

Gift Card Flash Store: Client Case Study

350K site visits to purchase promotion \$1.3M revenue generated in two seconds

23K consumers were online waiting for store opening

Source: Gift Solutions platform



Customers

Delight your customers and add value to your business:

- → Attract new business while increasing customer loyalty
- → Introduce new products and services
- → Turn browsing into buying

| Solution | Benefit |
|-----------------------------|---|
| eCommerce Storefront | Expands your reach with a branded, digital purchasing experience |
| Auto Reload™ | Encourages repeat use and increases frequency of visits |
| Flash Store | Reaches mobile-savvy customers with exciting, time-sensitive offers |
| Near Real-Time Messaging | Enables promotional offers within seconds of activity |
| Digital, Social and Mobile | Engages consumers anytime, anywhere, on any device |
| Gift Card to Go | Generates incremental sales through a branded engagement tool |

Employees

Revolutionize the way you reward and incentivize employees:

- → Align a global workforce
- → Acknowledge achievements
- → Propel employee satisfaction

| Solution | Benefit |
|-----------------------------|---|
| Gyft [®] Corporate | Enables bulk gift card buying with no fees and no minimums |
| eCommerce Storefront | Delivers instant digital rewards to employees |
| Gyft Corporate API | Seamlessly add digital gift cards to your rewards program |
| Employee Discount | Simplifies the discount process for employer and employee, and minimizes risk |



B2B Partnerships

Transform your business network and establish brand connections.

- → Convert events into partnerships
- → Expand your distribution
- → Cement loyal relationships

| Solution | Benefit |
|--------------------------------------|---|
| Gyft Corporate SDK | Creates new revenue opportunities by enabling digital gift card sales from your app |
| Third-Party Partnership | Extends brand exposure and gift card sales through increased channel distribution |
| ChoicePak™ Multipack and Bonus | Provides added incentives for multiple gift card purchases |
| Program Management Portal | Delivers end-to-end tools for ordering, delivery and account management |
| eCommerce Storefront | Expands your reach with a branded, digital purchasing experience |

Advisory Services

Ensure success with an end-to-end program management solution.

- → Delight your customers and add value to your business
- → Introduce new products and services
- \rightarrow Turn browsing into buying

| Solution | Benefit |
|--|--|
| Design, Fulfillment and Inventory | From card design to delivery – we manage it for you |
| Business Reviews | The information and data you need to measure your program's success |
| Business Intelligence | Delivers 24/7 information to optimize your business |
| Program Assessment and Prototyping | Explore production and replenishment options, special packaging or test new attributes |
| Thought Leadership and Research | Access to proprietary, global research and current trends impacting the industry |



Programs that meet your needs. Experience that gives you confidence.

Gift Solutions Can Get You There.

Expertise

We launched the industry's first third-party gift card program over 25 years ago and are a leader in the evolution of gift card, incentive and reward solutions.



Innovation

Fiserv continually invests in technology and monitors industry changes to ensure we're always delivering best-in-class solutions for our customers.



Comprehensive Services

Our end-to-end solutions provide all the tools and resources you need to quickly launch and manage your gift card program easily and successfully.



Reliability

Our secure technology services are monitored 24/7 and consistently deliver a 99.9% uptime, so that you can run your business without interruption.

Fraud Protection

Safety and security are integrated into our transaction processing systems and our gift card technology, so that you can feel confident your information and data are safe.



Personal Assistance

Our experts are available whenever you have questions about your gift card program, and they can also show you how to increase sales and expand your brand. 55%*

amount of gifting budget consumers say they will spend on gift cards \$59* average amount spent over the value of a gift card

*2018 Fiserv U.S. Gift Card Consumer Insights Study, October 2018.

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With Gift Solutions, we're dedicated to finding new ways to push the envelope on how brands and consumers use technology and digital mobility to connect. We believe that branded currency is the future of payments."

Sam Lituchy Vice President Head of Gift Solutions Fiserv



Let's Get Started

Connect with an expert.

The Fiserv Difference

With Fiserv, your company is supported by a dedicated team of experts that understand your business, will manage its operational needs and leverage simple and secure technology to drive sustainable profitable growth. Tell us your vision, we'll bring the solution.

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